

Toyota Extra Care

Vehicle
Service
Agreements

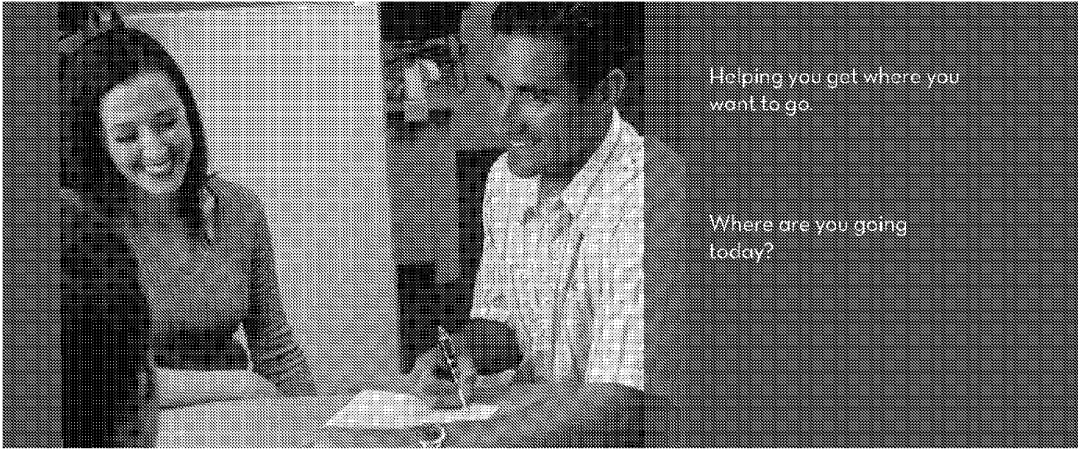


toyotafinancial.com

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TOY-TQ001-00005420



Helping you get where you
want to go.

Where are you going
today?



Your life - now and
tomorrow.

Toyota Financial Services
and you.

This brochure is intended as a sample of vehicle service agreement coverage. Coverage is subject to exclusions and limitations set forth in the vehicle service agreement. The actual coverage, exclusions, and limitations of the agreements issued to customers may vary both from state to state and according to the program features chosen by the customer. In certain states, Toyota Motor Services Company or Toyota Motor Insurance Agency administers vehicle service agreements. This brochure is not for use in the state of Florida.



People depend on you. Whether you're picking the kids up from school, or taking friends to dinner, or meeting your number one client, you need to be there. At Toyota Financial Services we understand the value of your time. Our vehicle protection plans are designed to help simplify your life and keep you moving forward.

You've chosen a quality product. You've chosen a Toyota. Now we want to help you protect your investment. Toyota Extra Care Vehicle Service Agreements offer a variety of service coverage options to meet your needs. You can protect yourself now from the costs of unanticipated repairs in the future by supplementing your vehicle's factory warranties with Toyota Extra Care. That means hassle-free, quality service and more time for the things that matter the most.

Toyota Extra Care Vehicle Service Agreements help

TOY-TQ001-00005422

Simplify your life... enjoy the benefits of Toyota Extra Care

Convenience

A nationwide service network of Toyota dealers throughout the U.S. and Canada are available to serve you.

Quality

You'll have the confidence of knowing that skilled factory-trained service technicians using the latest diagnostic tools and Genuine Toyota Parts are performing all work.

Protection for the future

Purchasing now can protect you from rising repair costs in the future.

Options

You can choose coverage and terms to match

Towing

We'll provide towing to the nearest Toyota facility.*

Travel protection

If you're more than 150 miles from home, we'll cover your meals and lodging.*

Substitute transportation

You'll be reimbursed up to five days per occurrence.*

No paperwork

We pay the dealer directly, so you don't have to worry about submitting claims.

Transferable

If you sell your vehicle, the remaining coverage may be transferable, helping to enhance your vehicle's resale value.*

Easy payments



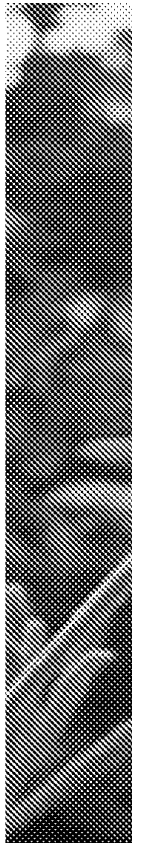
All these benefits add up to making Toyota Extra Care Vehicle Service Agreements one of the most popular products that we have to offer our customers.

Depending on how long you plan to keep your vehicle, our factory-backed service plans are designed to suit your individual needs. Choose from Platinum, Gold, or Powertrain. And, if you are purchasing or leasing a Toyota Certified Used Vehicle, we have plans especially designed for you.

PLATINUM is the highest level of service coverage for virtually every component group in your vehicle.

GOLD provides service coverage for most major components.

POWERTRAIN provides extended service coverage on engine, transmission and axle assembly components.



NEW Vehicle Coverage Comparison Chart

	PLATINUM	GOLD	POWERTRAIN
Eligibility	Consider this coverage if your vehicle is less than 3 years old and has fewer than 36,000 total vehicle miles.	Consider this coverage if your vehicle is less than 3 years old and has fewer than 36,000 total vehicle miles.	Consider this coverage if your vehicle is less than 3 years old and has fewer than 36,000 total vehicle miles.
Coverage	<p>To fit your driving needs, you may choose from the following plans:*</p> <ul style="list-style-type: none"> 3 years/50,000 total vehicle miles 4 years/65,000 total vehicle miles 5 years/60,000 total vehicle miles 6 years/75,000 total vehicle miles 6 years/100,000 total vehicle miles 7 years/75,000 total vehicle miles 7 years/100,000 total vehicle miles 	<p>To fit your driving needs, you may choose from the following plans:*</p> <ul style="list-style-type: none"> 3 years/80,000 total vehicle miles 5 years/60,000 total vehicle miles 5 years/80,000 total vehicle miles 5 years/100,000 total vehicle miles 6 years/75,000 total vehicle miles 6 years/100,000 total vehicle miles 7 years/75,000 total vehicle miles 7 years/100,000 total vehicle miles 	<p>To provide maximum protection, we provide coverage for 6 years/100,000 miles.*</p>
Additional Benefits	<p>Towing Unlimited towing reimbursement to the nearest Toyota dealership</p> <p>Substitute Transportation \$50 per day for a maximum of five days per occurrence</p>	<p>Towing \$50 towing reimbursement to the nearest Toyota dealership</p> <p>Substitute Transportation \$35 per day for a maximum of five days per occurrence</p>	<p>Towing \$50 towing reimbursement to the nearest Toyota dealership</p> <p>Substitute Transportation \$35 per day for a maximum of five days per occurrence</p>

USED Vehicle Coverage Comparison Chart

	PLATINUM	GOLD	POWERTRAIN																																																
Eligibility	Consider this coverage if your vehicle is within current plus 6 model years old and has less than 100,000 total vehicle miles. These plans are available through your dealer only at the time of used vehicle purchase.	Consider this coverage if your vehicle is within current plus 6 model years old and has less than 100,000 total vehicle miles. These plans are available through your dealer only at the time of used vehicle purchase.	Consider this coverage if your vehicle is within current plus 9 model years old and has fewer than 100,000 total vehicle miles. Our used vehicle plans are available through your dealer only at the time of used vehicle purchase.																																																
Coverage	To fit your driving needs, you may choose from the following plans: [†] <table border="1"> <thead> <tr> <th>Term and Mileage</th> <th>Maximum Mileage at Purchase</th> </tr> </thead> <tbody> <tr><td>1 year/12,000 miles</td><td>50,000</td></tr> <tr><td>1 year/12,000 miles</td><td>65,000</td></tr> <tr><td>1 year/12,000 miles</td><td>85,000</td></tr> <tr><td>1 year/12,000 miles</td><td>100,000</td></tr> <tr><td>2 years/24,000 miles</td><td>50,000</td></tr> <tr><td>2 years/24,000 miles</td><td>70,000</td></tr> <tr><td>3 years/36,000 miles</td><td>30,000</td></tr> <tr><td>3 years/36,000 miles</td><td>50,000</td></tr> <tr><td>3 years/36,000 miles</td><td>70,000</td></tr> </tbody> </table>	Term and Mileage	Maximum Mileage at Purchase	1 year/12,000 miles	50,000	1 year/12,000 miles	65,000	1 year/12,000 miles	85,000	1 year/12,000 miles	100,000	2 years/24,000 miles	50,000	2 years/24,000 miles	70,000	3 years/36,000 miles	30,000	3 years/36,000 miles	50,000	3 years/36,000 miles	70,000	To fit your driving needs, you may choose from the following plans: [†] <table border="1"> <thead> <tr> <th>Term and Mileage</th> <th>Maximum Mileage at Purchase</th> </tr> </thead> <tbody> <tr><td>1 year/12,000 miles</td><td>50,000</td></tr> <tr><td>1 year/12,000 miles</td><td>65,000</td></tr> <tr><td>1 year/12,000 miles</td><td>85,000</td></tr> <tr><td>1 year/12,000 miles</td><td>100,000</td></tr> <tr><td>2 years/24,000 miles</td><td>50,000</td></tr> <tr><td>2 years/24,000 miles</td><td>70,000</td></tr> <tr><td>3 years/36,000 miles</td><td>30,000</td></tr> <tr><td>3 years/36,000 miles</td><td>50,000</td></tr> <tr><td>3 years/36,000 miles</td><td>70,000</td></tr> </tbody> </table>	Term and Mileage	Maximum Mileage at Purchase	1 year/12,000 miles	50,000	1 year/12,000 miles	65,000	1 year/12,000 miles	85,000	1 year/12,000 miles	100,000	2 years/24,000 miles	50,000	2 years/24,000 miles	70,000	3 years/36,000 miles	30,000	3 years/36,000 miles	50,000	3 years/36,000 miles	70,000	To fit your driving needs, you may choose from the following plans: [†] <table border="1"> <thead> <tr> <th>Term and Mileage</th> <th>Maximum Mileage at Purchase</th> </tr> </thead> <tbody> <tr><td>1 year/12,000 miles</td><td>85,000</td></tr> <tr><td>1 year/12,000 miles</td><td>100,000</td></tr> <tr><td>2 years/24,000 miles</td><td>70,000</td></tr> </tbody> </table>	Term and Mileage	Maximum Mileage at Purchase	1 year/12,000 miles	85,000	1 year/12,000 miles	100,000	2 years/24,000 miles	70,000
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	CERTIFIED PLATINUM	CERTIFIED GOLD
Eligibility	Toyota Certified Used Vehicles at time of purchase or lease	Toyota Certified Used Vehicles at time of purchase or lease
Coverage	7 years from the date of first use or 100,000 total vehicle miles, whichever occurs first. This is the same time and mileage period covered by the Toyota Certified Used Vehicle Limited Warranty.*	7 years from the date of first use or 100,000 total vehicle miles, whichever occurs first. This is the same time and mileage period covered by the Toyota Certified Used Vehicle Limited Warranty.*
Additional Benefits	<p>Towing Unlimited towing reimbursement to the nearest Toyota dealership.</p> <p>Substitute Transportation \$50 per day for a maximum of five days per occurrence</p> <p>Travel Protection \$100 per day for a maximum of five days over the life of the agreement</p> <p>Transferable Transferability is limited to one time only</p>	<p>Towing \$50 towing reimbursement to the nearest Toyota dealership</p> <p>Substitute Transportation \$35 per day for a maximum of five days per occurrence</p> <p>Travel Protection \$50 per day for a maximum of five days over the life of the agreement</p> <p>Transferable Transferability is limited to one time only</p>

Covered Components:

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
AIR CONDITIONING / HEATING			
Air Conditioning Lines and Tubes	•	•	
Air Temperature Control Programmer	•	•	
A/C Pressure Switches	•	•	
Blower Motor	•	•	
Blower Motor Resistor	•	•	
Compressor	•	•	
Compressor Clutch Assembly	•	•	
Compressor Pulley	•	•	
Condenser	•	•	
Condenser Fan and Motor	•	•	
Cooler Control Switch	•		
Cooler Unit	•		
Damper Servo	•		
Defroster Control Cable	•		
Evaporator	•	•	
Evaporator Temperature Sensor	•	•	
Expansion Valve	•	•	
Heater Control Head	•		
Heater Control Valve	•	•	
Heater Core	•	•	
Idler Pulley	•	•	
Pressure Regulator Assembly	•	•	
Receiver/Dryer	•	•	
Subcooler Valve	•	•	

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
AUTOMATIC TRANSMISSION* (continued)			
Transfer/Transmission Case	•	•	•
Transmission Mounts	•	•	•
Vacuum Modulator	•	•	•
AXLE ASSEMBLY COMPONENTS*			
<i>(Front, Rear, Four-Wheel, and All-Wheel Drive):</i>			
<i>ALL internally lubricated components and:</i>			
4x4 Actuators	•	•	•
Axles and Bearings	•	•	•
Center Support Bearing	•	•	•
Constant Velocity Joints and Boots	•	•	•
Differential Carrier Assembly	•		
Drive Axle Housing	•	•	•
Drive Shaft	•	•	•
Front Drive Shift Lever Knob	•		
Hubs	•	•	•
Locking Hubs	•	•	•
Seals and Gaskets	•	•	•
Thrust Washers	•	•	•
Universal Joints	•	•	•
Viscous Coupling	•	•	•
BRAKE COMPONENTS			
Anti-lock Braking Actuator/ Traction Control Actuator,	•	•	

Covered Components: (continued)

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
BRAKE COMPONENTS (continued)			
Parking Brake Lever Subassembly	•		
Parking Brake Pedal Subassembly	•		
Proportioning Valve		•	
Rear Brake Backing Plate	•		
Seals and Gaskets	•	•	
Wheel Cylinders	•	•	
COMPUTERS AND ELECTRONICS			
Airbag Sensors	•		
Antenna Cord	•		
Anti-lock Braking/Traction Control Computer and Sensors	•	•	
Automatic Shoulder Belt Computer	•	•	
Circuit Opening Relay	•		
Compact Disc (CD) Player	•		
Cruise Control Computer	•	•	
Driver's Side and Passenger's Side Airbags	•		
Electronic Ignition Unit	•	•	
Electronically Controlled Transmission/ Transfer Case Computer and Sensors	•	•	
Electronically Modulated Suspension Computer	•	•	
Engine Control Computer**	•	•	
Front Seat Airbag Assembly	•		

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
COMPUTERS AND ELECTRONICS (continued)			
Stereo Component Amplifier	•		
Sunroof Control Computer and Relay	•	•	
Tape Player	•		
Tilt/Telescoping Steering Computer	•	•	
Traction Control Computer	•		
Trip Computer	•	•	
Variable Induction System	•		
Vehicle Security Computer and Sensor	•	•	
Wiper Module	•	•	
COOLING SYSTEM			
Coolant Level Sensor/Tank	•		
Cooling Fan Relay	•	•	
Cooling Fan Sensor	•	•	
Engine Coolant Temperature Switch or Sensor (at radiator)	•		
Engine Cooling Fan Motor	•	•	
Engine Fan	•	•	
Engine Fan Clutch	•	•	
Engine Fan Motor	•	•	
Engine Fan Shroud	•	•	
Equipment Drive Pulley	•		
Fan Bracket Subassembly	•	•	
Radiator	•	•	

Covered Components: (continued)

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
ELECTRICAL (continued)			
Back-up Light Assembly	•		
Back-up Light Switch	•		
Battery to Ground Cable	•		
Battery to Starter Cable	•		
Blower Motor	•	•	
Blower Motor Resistor	•	•	
Charge Warning Relay	•		
Clutch Starter Interlock Switch	•	•	
Convertible Top Motor	•	•	
Cruise Control Actuator/Servo	•	•	
Cruise Control Sensors and Switches	•	•	
Cruise Control Vacuum Motor	•	•	
Defogger Relay	•	•	
Distributor	•	•	
Door Control Relay	•		
Engine Coolant Temperature Gauge and Sending Unit	•		
Engine Coolant Temperature Receiver Gauge and Sending Unit	•		
Engine Cooling Fan Motor	•	•	
Engine Tachometer	•		
Fog Light Assembly	•		
Fuel Gauge and Sending Unit	•		
Fuel Receiver Gauge and Sending Unit	•		

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
ELECTRICAL (continued)			
License Plate Light Assembly	•		
Lock Cylinder Set	•		
Main Relay	•		
Manually Operated Switches	•	•	
Oil Pressure Receiver Gauge and Sending Unit	•		
Power Antenna Motor and Cable	•	•	
Power Door Lock Actuator	•	•	
Power Mirror Defogger	•	•	
Power Mirror Motor	•	•	
Power Seat Motors	•	•	
Power Sliding Door Motor	•	•	
Power Window Motor/Regulator	•	•	
Rear Shock Absorber Control Actuator	•		
Retractable Headlamp Motor	•	•	
Shoulder Belt Drive Motor	•		
Side Marker Light Assembly	•		
Spark Plug Resistive Cord	•		
Speedometer	•		
Starter Motor	•	•	
Starter Solenoid	•	•	
Sunroof Cables	•		
Sunroof Motor	•	•	

Covered Components: (continued)

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
ENGINE COMPONENTS*			
<i>ALL internally lubricated components and:</i>			
Air Control Valve (ACV)	•		
Air Pump	•		
Balance Shaft	•	•	•
Belt Tensioner	•		
Camshaft	•	•	•
Crankshaft	•	•	•
Crankshaft Pulley	•	•	•
Crankcase Ventilation Valve	•		
Cylinder Heads	•	•	•
Engine Block	•	•	•
Engine Mounts	•	•	•
Engine Oil Reservoir	•	•	•
Engine Oil Reservoir Pump	•	•	•
Equipment Drive Shaft	•	•	•
Exhaust Gas Recirculation Valve	•		
Exhaust Manifolds	•	•	•
Exhaust Manifold Heat Insulator	•		
Exhaust Pipe Gasket	•		
Flexplate	•	•	•
Flywheel	•	•	•
Idler Pulley	•	•	•
Intake Air Control Valve (IACV)	•		

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
ENGINE COMPONENTS* (continued)			
Piston	•	•	•
Rotary engine components including: Apex Seal, Bearings, Eccentric Shaft, Rotor	•	•	•
Seals and Gaskets	•	•	•
Supercharger	•	•	•
Supercharger Bypass Valve	•		
Supercharger Intercooler	•	•	•
Supercharger Relay	•		
Tensioners	•	•	•
Thermal Vacuum Valve	•		
Thermostatic Valve	•		
Three-way Catalyst Converter	•		
Timing Belt	•	•	•
Timing Belt Idler	•		
Timing Chain	•	•	•
Timing Cover	•	•	•
Timing Gears	•	•	•
Turbo Intercooler	•	•	•
Turbo Wastegate	•	•	•
Turbocharger	•	•	•
Vacuum Switch	•		
Vacuum Switching Valve	•		
Vacuum Transmitting Valve	•		

Covered Components: (continued)

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
FUEL SYSTEM (continued)			
Fuel Filler Opening Lid Hinge Spring	•		
Fuel Injectors	•	•	
Fuel Pressure Regulator	•	•	
Fuel Pump**	•	•	
Fuel Sensors	•	•	
Fuel Tank	•	•	
Fuel Sending Unit	•	•	
Throttle Body	•	•	
HYBRID COMPONENTS			
Battery Current Sensor	•	•	
Battery Electronic Sensor	•	•	
Battery Electronic Control Unit/Module	•	•	
Battery Thermistor	•	•	
Blower Assembly	•	•	
Blower Control Fan	•	•	
Blower Motor Control	•	•	
Circuit Breaker Sensor	•	•	
Combination Meter	•	•	
Electric Power Steering ECU	•	•	
Engine Control Module (ECM)	•	•	
HV Battery Cooling System	•	•	
Hybrid Vehicle Electronic Control Unit (ECU)/Control Module	•	•	

Hybrid Vehicle Component Assembly

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
HYBRID COMPONENTS (continued)			
Smart Entry and Start System	•	•	
Steering Column	•	•	
Steering Link Assembly	•	•	
Stop Light Switch	•	•	
Transmission Control ECU	•	•	
Transmission Damper Assembly	•	•	•
MANUAL TRANSMISSION*			
<i>Transfer Case Components (ALL internally lubricated components) and:</i>			
Clutch Master Cylinder	•	•	•
Clutch Pedal Subassembly	•		
Clutch Release Cylinder	•	•	•
Control Position Indicator Subassembly	•		
Gears and Shafts	•	•	•
Hoses, Lines and Tubes	•	•	•
Master Cylinder Reservoir	•		
Radial Ball Bearing (for Clutch Release) and/or Clutch Fork	•		
Seals and Gaskets	•	•	•
Shift Lever Boot and/or Retainer	•		
Shift Lever Knob	•		
Shift Lever Subassembly	•		
Shift Linkage and Cables	•	•	•
Transmission Mounts	•	•	•

Transfer/Transmission Case

Covered Components: (continued)

The parts listed on the following charts are examples of those covered under the TFS VSA and Certified VSA Plans.

Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
STEERING COMPONENTS (continued)			
Power Steering Pump	•	•	
Power Steering Pump Pulley	•		
Rack and Pinion	•	•	
Seals and Gaskets	•	•	
Steering Column	•	•	
Steering Column Coupling	•	•	
Steering Column Shaft	•	•	
Steering Dampener	•	•	
Steering Gear Box and Pump Housings	•	•	
Tie Rod End	•	•	
SUSPENSION COMPONENTS			
(Front and Rear):			
Bushings/Bearings	•	•	
Control Arm Shafts	•	•	
Electronic Suspension Actuator/ Motor and Compressor	•	•	
Front and Rear Coil Springs	•		
Front and Rear Stabilizer Bar	•		
Front Leading Arm	•		
Front Spring Assembly	•		
Front Spring Shackle	•		
Radius Arm	•	•	
Spindle	•	•	
Spindle Support	•	•	

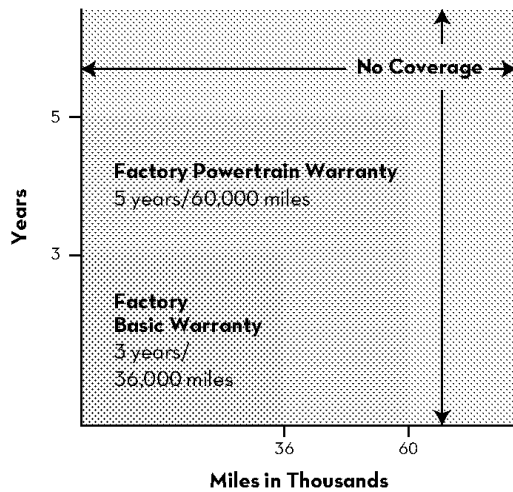
Description	Platinum/ Platinum Certified	Gold/ Gold Certified	Powertrain
ADDITIONAL COMPONENTS			
Accelerator Pedal and/or Bracket Subassembly	•		
Accelerator Pedal Rod Assembly	•		
Back Door Lock Assembly	•		
Convertible Roof Hook	•		
Door Lock Cylinder	•		
Front and Rear Door Lock Assembly	•		
Front Seat Belt	•		
Glove Compartment Door Lock Cylinder	•		
Glove Compartment Door Subassembly	•		
Hood Lock Assembly	•		
Hood Lock Control Cable Assembly	•		
Hood Support Assembly	•		
Rear Seat Belt	•		
Reclining Seat Back Adjuster	•		
Removable Roof Lock Handle	•		
Seat Track Assembly	•		
Shoulder Belt Guide Rail Assembly	•		
Sliding Roof Drive Cable	•		
Sliding Roof Guide Rail	•		
Tail Gate Lock Assembly	•		
Tilt Roof Lock Handle Assembly	•		

List of excluded items for the Platinum and Certified

TOY-TQ001-00005433

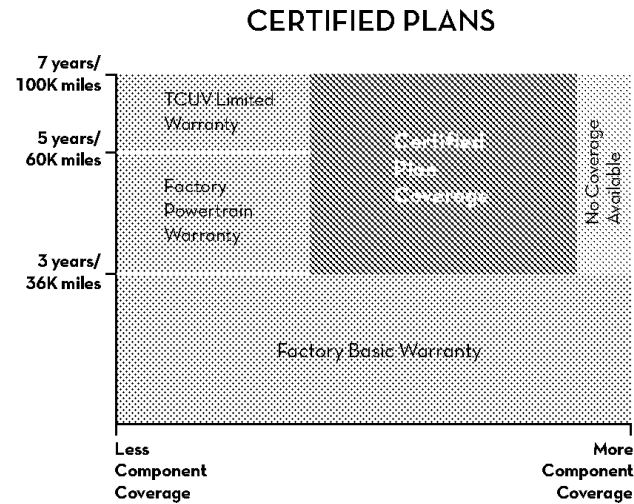
Example of Warranty Coverages

Do you know where your vehicle's factory warranties end and where you are left unprotected?



Coverage for Factory Basic

This is an example of how much more coverage the Certified plans provide over the Toyota Certified Vehicle Limited Warranty.

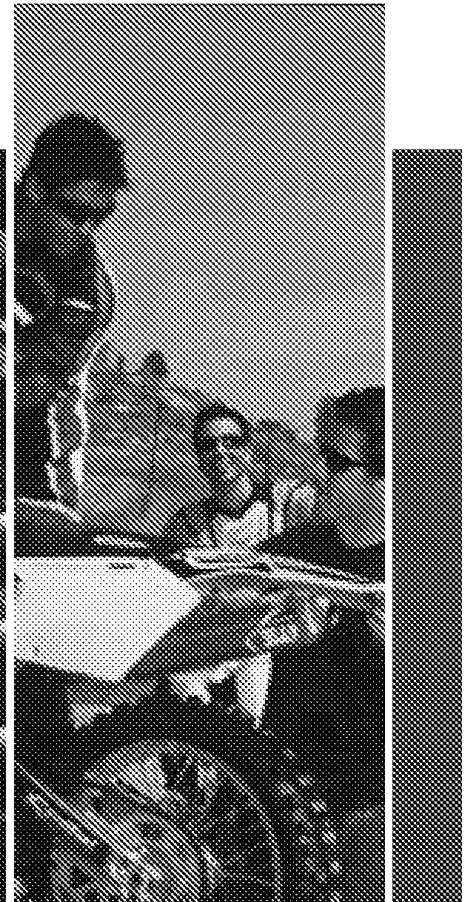




Our goal is to save you time and provide you with peace of mind so you can do the things that matter most. The full line of vehicle protection plans, as well as finance and lease options, provide the value, service and quality that you've come to expect from Toyota Financial Services.

Simplify your life. Toyota Financial Services.

TOY-TQ001-00005435





TOY-TQ001-00005437